IMAC 2025-26

INTERNATIONAL MEDIATION AND ARBITRATION CENTRE



ACHIEVEMENTS

- Institutional Leadership & Recognition
- Case Management & Dispute Resolution
- International Engagement & Partnerships
- Capacity Building & Professional Development
- Institutional Development & Outreach

1. Advancing Pakistan as a regional ADR hub
2. Strengthening global institutional partnerships
3. Facilitating efficient dispute resolution
4. Building National ADR capacity
5. Promoting investor confidence and legal certainty

It is with great pride and a deep sense of responsibility that I present the inaugural newsletter of the International Mediation and Arbitration Centre (IMAC), established under the auspices of the Ministry of Law and Justice, Pakistan. IMAC represents a transformative step toward strengthening Pakistan's dispute resolution framework by institutionalizing mediation and arbitration in line with international standards and best practices.

Our vision is to position Pakistan as a credible and preferred seat for alternative dispute resolution by providing efficient, transparent, and globally recognized mediation and arbitration services. At a time when timely and effective dispute resolution is essential to economic growth and investor confidence, IMAC is committed to delivering mechanisms that are not only expeditious and cost-effective but also professionally administered and internationally aligned.



Aisha Rasool

SR. CONSULTANT (RESEARCH)

PROJECT DIRECTOR IMAC

Our efforts are guided by a long-term vision to reduce the burden on courts, promote a culture of amicable dispute resolution, and enhance Pakistan's attractiveness as a destination for investment and commerce. We remain committed to strengthening institutional excellence, expanding international cooperation, and ensuring that IMAC becomes a centre of trust, professionalism, and innovation in dispute resolution.

Since its establishment, IMAC has made significant progress in building institutional capacity, developing a national pool of accredited mediators and arbitrators, and fostering partnerships with leading domestic and international stakeholders. Through specialized training programs, strategic collaborations, and active engagement with the judiciary, legal fraternity, and business community, IMAC is laying the foundation for a modern and sustainable ADR ecosystem in Pakistan.

Capacity Building Training for Customs Prosecutors and Investigators in Lahore

A comprehensive three-day training program was conducted in Lahore to enhance the capabilities of Custom prosecutors and investigators. Organized to strengthen legal knowledge and investigative expertise, the program focused on improving participants' ability to effectively combat customs-related crimes.



The training covered key areas including customs laws, enforcement strategies, investigation techniques, and case prosecution methods. Through real-world case studies and practical simulations, participants gained hands-on experience in handling complex financial and smuggling-related offenses.

Led by senior legal and enforcement professionals, the sessions provided valuable insights into strengthening enforcement mechanisms and ensuring compliance with trade regulations. The program also emphasized the importance of safeguarding national revenue and promoting legitimate trade practices.

Overall, the initiative contributed significantly to capacity building within enforcement agencies, supporting a more secure economic environment and strengthening Pakistan's legal and institutional framework.







Introductory Mediation Training in Lahore

An interactive two-day Introductory Mediation Training was conducted by IMAC in Lahore on January 9–10, 2025, aimed at building essential skills for effective dispute resolution. The program introduced participants to the core principles of mediation, including neutrality, confidentiality, and voluntary participation, within Pakistan's evolving ADR landscape.



Participants explored the nature of conflict and were guided through the structured mediation process, from initial engagement to settlement drafting. The training emphasized key techniques such as active listening, effective questioning, negotiation, and managing emotions during disputes.

Through role-playing exercises and practical simulations, attendees gained hands-on experience in resolving commercial, family, and community conflicts. The sessions were led by experienced professionals, combining theoretical knowledge with real-world application.

Overall, the program equipped participants with the skills to promote peaceful, efficient alternatives to litigation and contributed to strengthening mediation practices for improved conflict resolution in Pakistan.







Capacity Building Training for Customs Prosecutors and Investigators in Karachi

A three-day training program for Customs prosecutors concluded in Karachi under the guidance of the Prime Minister, organized by the Ministry of Law & Justice in collaboration with the Federal Board of Revenue. The sessions focused on customs laws, investigation techniques, and prosecutorial skills, equipping participants to combat smuggling and trade-based financial crimes effectively.









Training on Arbitration at Sindh Judicial Academy, Karachi

A two-day arbitration training workshop was conducted at the Sindh Judicial Academy by the Ministry of Law & Justice under IMAC, aimed at strengthening ADR practices in Pakistan. The program provided participants with comprehensive insights into arbitration principles, procedures, and best practices through expert-led sessions. It equipped legal professionals and judicial officers with practical skills to enhance efficient dispute resolution.



Arbitration Training for Lawyers at Khyber PakhtunKhwa Bar Council

IMAC conducted a two-day mediation training at the Khyber Pakhtunkhwa Bar Council to strengthen lawyers' capacity in alternative dispute resolution. The program aimed to enhance participants' ability to effectively represent clients in mediation and promote its use as an efficient dispute resolution mechanism.



The training addressed the evolving legal landscape, highlighting mediation as a cost-effective and collaborative alternative to traditional litigation. Participants were introduced to core mediation principles, advocacy skills, and the lawyer's role in non-adversarial dispute resolution.

Day 1 focused on foundational concepts, including communication techniques, negotiation strategies, and client preparation. Day 2 emphasized practical application through simulations, ethical considerations, and drafting settlement agreements.

Interactive exercises and real-life scenarios enabled participants to develop hands-on experience and confidence in mediation practices. The program also encouraged integration of mediation within the regional legal framework.

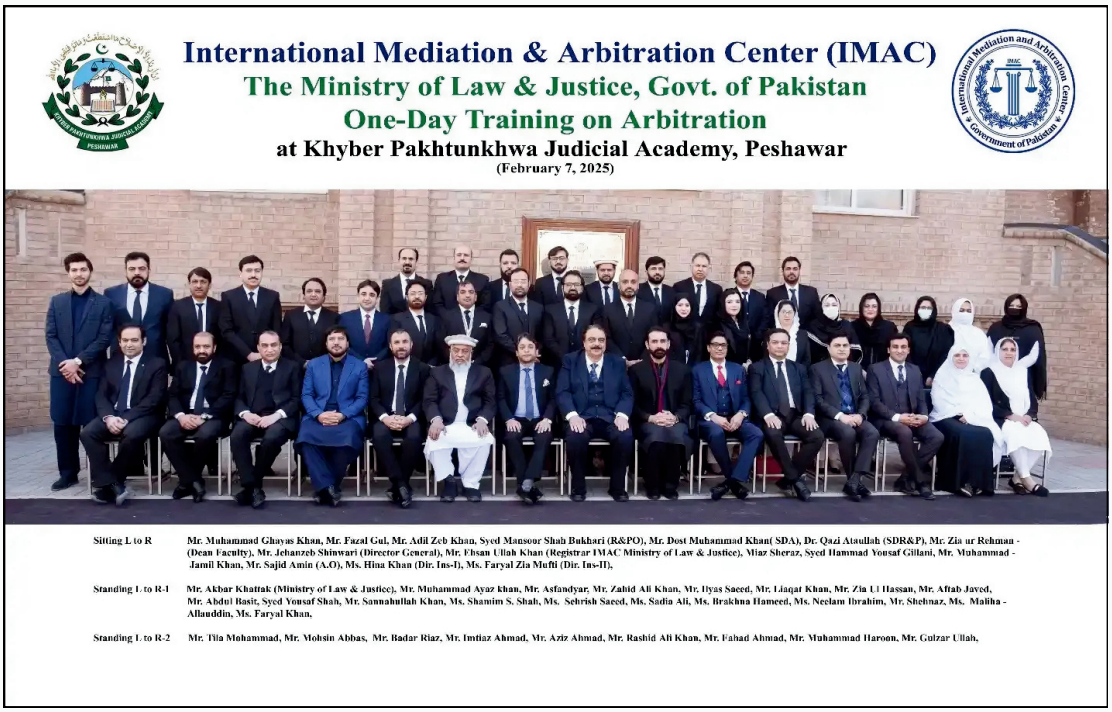
Overall, the training fostered a transformative approach to conflict resolution, equipping legal professionals with practical tools to advance mediation and contribute to a more efficient and accessible justice system in Khyber Pakhtunkhwa.







Arbitration Training for Judges at the Khyber Pakhtunkhwa Judicial Academy



International Mediation & Arbitration Center (IMAC)
The Ministry of Law & Justice, Govt. of Pakistan
One-Day Training on Arbitration
at Khyber Pakhtunkhwa Judicial Academy, Peshawar
(February 7, 2025)

Sitting L to R — Mr. Muhammad Ghayas Khan, Mr. Fazal Gul, Mr. Adil Zeb Khan, Syed Mansoor Shah Bukhari (R&PO), Mr. Dost Muhammad Khan(SDA), Dr. Qazi Ataullah (SDR&P), Mr. Zia ur Rehman - (Dean Faculty), Mr. Jehanzeb Shinwari (Director General), Mr. Ehsan Ullah Khan (Registrar IMAC Ministry of Law & Justice), Miaz Sheraz, Syed Hammad Yousaf Gillani, Mr. Muhammad - Jamil Khan, Mr. Sajid Amin (A.O), Ms. Hina Khan (Dir. Ins-I), Ms. Faryal Zia Mufti (Dir. Ins-II),

Standing L to R-1 — Mr. Akbar Khattak (Ministry of Law & Justice), Mr. Muhammad Ayaz khan, Mr. Asfandyar, Mr. Zahid Ali Khan, Mr. Ilyas Saeed, Mr. Liaqat Khan, Mr. Zia Ul Hassan, Mr. Aftab Javed, Mr. Abdul Basit, Syed Yousaf Shah, Mr. Sannabullah Khan, Ms. Shamim S. Shah, Ms. Sehrish Saeed, Ms. Sadia Ali, Ms. Brakhna Hameed, Ms. Neelam Ibrahim, Mr. Shehnaz, Ms. Maliha - Allauddin, Ms. Faryal Khan,

Standing L to R-2 — Mr. Tila Mohammad, Mr. Mohsin Abbas, Mr. Badar Riaz, Mr. Imtiaz Ahmad, Mr. Aziz Ahmad, Mr. Rashid Ali Khan, Mr. Fahad Ahmad, Mr. Muhammad Haroon, Mr. Gulzar Ullah,

IMAC, in collaboration with the Khyber Pakhtunkhwa Judicial Academy, conducted a one-day specialized arbitration training for judicial officers. The program focused on strengthening capacity in ADR through expert insights on legal frameworks and international best practices. It enhanced participants' ability to efficiently resolve commercial and civil disputes.













Executive Training on Tax Dispute Resolution Through ADR

IMAC, a project of the Ministry of Law & Justice, organized a One-Day Executive Training on Tax Dispute Resolution through ADR at COMSTECH, Islamabad. The program aimed to strengthen the capacity of FBR officials and ADR Committee members in handling tax disputes efficiently through alternative mechanisms.





The training focused on enhancing institutional frameworks, promoting stakeholder trust, and encouraging the integration of digital solutions within ADR processes. It brought together retired judges, government officials, legal experts, and business leaders for meaningful dialogue on improving tax dispute resolution.

The Federal Minister for Law & Justice, as the Chief Guest, highlighted the importance of ADR in reducing litigation and fostering a business-friendly environment. The Chairman of FBR and international experts also emphasized ADR's role in ensuring transparency, efficiency, and alignment with global best practices.

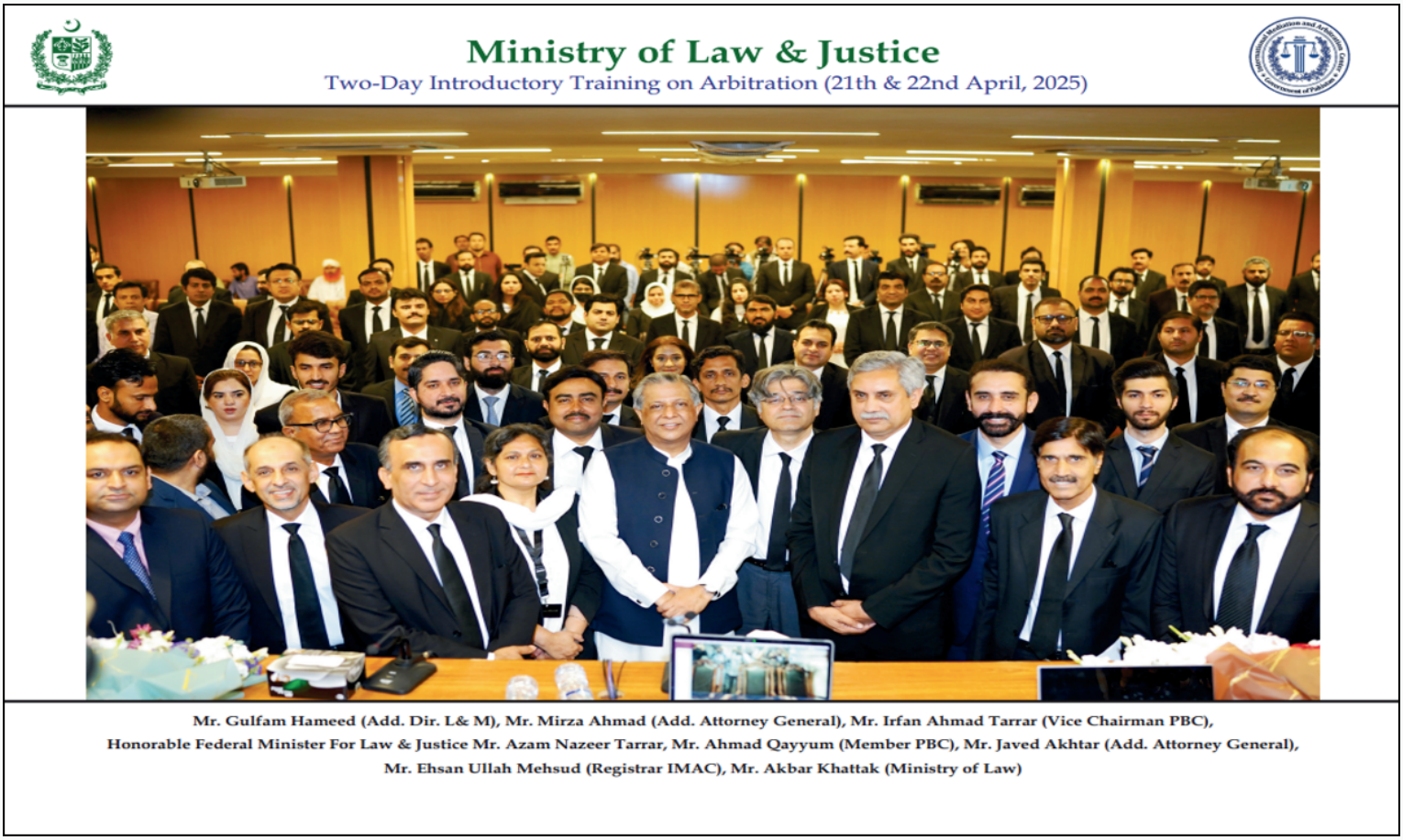
Overall, the training marked a significant step toward institutionalizing ADR in Pakistan's tax system, promoting legal certainty, and strengthening effective tax governance.







Arbitration Training at the Punjab Bar Council, Lahore



Mr. Gulfam Hameed (Add. Dir. L& M), Mr. Mirza Ahmad (Add. Attorney General), Mr. Irfan Ahmad Tarrar (Vice Chairman PBC), Honorable Federal Minister For Law & Justice Mr. Azam Nazeer Tarrar, Mr. Ahmad Qayyum (Member PBC), Mr. Javed Akhtar (Add. Attorney General), Mr. Ehsan Ullah Mehsud (Registrar IMAC), Mr. Akbar Khattak (Ministry of Law)

from left to right: *MR. Gulfam Hameed(Add.Dr. L&M), Mr.Mirza Ahmad (Add. Attorney General), Mr.Irfan Ahmad Tarrar (Vice Chairman PBC), Hon'ble Federal Minister for Law & Justice Mr. Azam Nazeer Tarrar, Mr. Ahmad Qayyum (Member PBC), Mr. Javed Akhtar (Add, Attorney General), Mr. Ehsan Ullah Mehsud (Registrar IMAC), Mr. Akbar Khattak (Law Ministry)*

The Two-Day Introductory Training on Arbitration (21st–22nd April 2025), conducted by the International Mediation and Arbitration Centre (IMAC), was an effective capacity-building initiative aimed at strengthening professional understanding of arbitration law and practice. The program provided participants, particularly lawyers, with foundational knowledge of arbitral procedures, drafting of arbitration agreements and awards, tribunal processes, and enforcement mechanisms. Through interactive sessions and practical exercises, the training enhanced participants' procedural clarity, drafting skills, and confidence in handling arbitration matters. The key stakeholders included practicing lawyers, legal advisors, and ADR professionals, who benefited from improved technical competence and networking opportunities, contributing to the development of a more robust arbitration framework in Pakistan.

Introductory Mediation Training in Faisalabad

A two-day structured training program on mediation was conducted at the University of Faisalabad in collaboration with the Madina Foundation, aimed at building fundamental dispute resolution skills. The program combined theoretical insights with practical exercises, including negotiation strategies and role-playing sessions. It equipped participants from diverse sectors with essential skills aligned with modern ADR practices.









Introductory Arbitration Training in Faisalabad

A two-day professional training on arbitration was conducted in Faisalabad under the auspices of IMAC, Ministry of Law & Justice, to promote ADR practices in Pakistan. The program covered both theoretical foundations and practical aspects, including drafting, hearings, and award writing. Participants gained hands-on experience through case studies and simulations to strengthen their dispute resolution skills.



Judicial Officers Mediation Training – Quetta



Ms. Sarah Tiwar , Director Founder International Center for Dispute Resolution Lahore, Mr. Jan Muhammad Gohar,DG (BJA), Justice Mr.Shoukat Ali Rakshani, Mr.Ehsan Ullah Khan, Registrar IMAC, Mr.Ameen Ullah Kasi (DJA).

A two-day mediation training for judicial officers was conducted in Quetta by IMAC in collaboration with provincial judicial training bodies. The program aimed to enhance judges' and magistrates' understanding of mediation as an effective complement to adjudication.

The training focused on equipping participants with skills to manage and oversee mediation within the court system, helping to reduce case backlogs and ensure timely justice delivery. Day 1 covered mediation principles, conflict theory, and negotiation frameworks, while Day 2 emphasized practical application through role-plays and simulations.
By combining conceptual learning with hands-on exercises, the program enabled judicial officers to effectively integrate mediation into their professional roles while upholding judicial independence.

International Conference on Strengthening Investor Confidence through Alternative Dispute Resolution

A landmark high-level conference on Alternative Dispute Resolution (ADR) was organized by IMAC under the Ministry of Law & Justice, in collaboration with the OIC Arbitration Centre (OIC-AC) Türkiye, at the COMSTECH Secretariat, Islamabad. The event brought together judicial, government, and international experts to position ADR as a strategic economic asset for Pakistan.

Mr. Justice Shahid Waheed, Supreme Court of Pakistan, as Chief Guest, announced the establishment of a dedicated Mediation Centre at the Supreme Court, highlighting the role of robust ADR systems in supporting national economic objectives. Mr. Bilal Azhar Kayani, Minister of State for Railways and Finance, emphasized ADR's importance in tax and revenue matters and proposed legislative reforms to reduce litigation.





Under the guidance of Raja Naeem Akbar (HI), Federal Secretary, Ministry of Law & Justice, and H.E. Dr. Umar A. Oseni, Secretary General OIC-AC, the conference explored institutional growth, harmonized arbitration standards, and investment-focused mediation strategies. Sessions moderated by senior experts covered predictability, transparency, dispute prevention, and early settlement mechanisms to strengthen investor confidence.

The gathering highlighted strategic collaborations, expert deliberations, and practical policy measures to integrate ADR across Pakistan's legal and economic frameworks, promoting efficient dispute resolution and long-term economic stability.







Lawyers and Civil Servants Mediation Training Peshawar

A two-day Introductory Mediation Training was conducted in Peshawar by IMAC, Ministry of Law & Justice, in collaboration with the National Institute of Public Administration (NIPA). The program aimed to strengthen participants' understanding of mediation as an effective Alternative Dispute Resolution (ADR) mechanism.

The training brought together lawyers, civil servants, academicians, and professionals, focusing on mediation as a time-saving and cost-effective approach to dispute resolution. It emphasized reducing the burden on the formal justice system through collaborative and dialogue-based methods.

Day 1 covered ADR concepts in Pakistan, mediation fundamentals, conflict dynamics, and the supporting legal framework. Day 2 focused on negotiation strategies, effective communication, and practical role-plays to translate theory into practice.





The programme also highlighted the cultural relevance of mediation, linking traditional dispute resolution practices with modern principles such as neutrality and inclusivity.

Through interactive exercises and case simulations, participants developed practical skills and confidence to apply mediation in professional and institutional settings, contributing to a more efficient and accessible justice system.







Introductory Mediation Training – Peshawar

A two-day Introductory Mediation Training was conducted in Peshawar by IMAC, Ministry of Law & Justice, in collaboration with NIPA, for participants from Southern and Newly Merged Districts of Khyber Pakhtunkhwa. The program aimed to strengthen the understanding of mediation as an effective ADR mechanism.



The training brought together lawyers, civil servants, academicians, and professionals, emphasizing mediation as a cost-effective and time-saving approach to dispute resolution. It focused on reducing the burden on courts through collaborative and dialogue-based methods.

Day 1 covered ADR concepts, mediation fundamentals, conflict dynamics, and the legal framework supporting ADR. Day 2 emphasized negotiation techniques, effective communication, and structured role-plays for practical application.

The programme also highlighted the cultural relevance of mediation by linking traditional practices with modern principles such as neutrality and inclusivity.

Through interactive sessions and simulations, participants developed practical skills to apply mediation effectively in professional and community settings, contributing to a more efficient and accessible justice system.







Two-Day Specialized Arbitration Training for Lawyers – Multan

A two-day arbitration training was organized by IMAC under the Ministry of Law & Justice at the High Court Bar Association, Multan, aimed at equipping lawyers with modern dispute resolution skills and promoting ADR as an effective tool for timely justice. The programme brought together legal practitioners and experts to strengthen professional capacity in arbitration practice.



Fayaz Hussain Khan Lagari, General Secretary of the High Court Bar Association Multan, attended as Chief Guest, alongside senior officials, including Registrar IMAC Ehsan Ullah Khan and leading practitioners. Speakers highlighted the growing importance of arbitration in modern legal systems and its role in enhancing investor confidence and economic development.



Under the guidance of experienced trainers, including Barrister Mian Sheraz Javaid, the training covered ADR frameworks, arbitration laws in Pakistan, and practical drafting techniques. Sessions emphasized real-world application through professional insights and structured learning.

The initiative reinforced IMAC's commitment to strengthening ADR across Pakistan through capacity building, promoting efficient dispute resolution, and supporting a modern, accessible, and business-friendly legal environment.







successfully concluded a two-day Foundation Training on Mediation at Pakistan Institute for Parliamentary Services

A two-day Foundation Training on Mediation was organized by IMAC under the Ministry of Law & Justice at the Pakistan Institute for Parliamentary Services, Islamabad. The programme brought together legal professionals, civil servants, and representatives from various ministries to strengthen practical mediation skills and promote ADR as an effective tool for timely justice.

Federal Minister for Law & Justice, Azam Nazeer Tarar, as the Chief Guest, emphasized mediation as a practical, cost-effective solution to reduce court backlog and improve access to justice. He highlighted the importance of confidentiality, trust-building, and Pakistan's commitment to advancing ADR through international frameworks such as the Singapore Convention on Mediation.





Under the guidance of IMAC leadership and experienced trainers, the training focused on negotiation techniques, structured mediation processes, and case-based simulations to build real-world competency. Sessions also underscored the need for institutionalizing ADR to strengthen the justice system.

The programme reflected IMAC's continued efforts in capacity building, fostering collaboration among stakeholders, and promoting a culture of dialogue and efficient dispute resolution across Pakistan's legal and institutional landscape.







CONTACT US

INTERNATIONAL MEDIATION AND ARBITRATION CENTRE

(051) 9219200

imac@molaw.gov.pk

International Mediation and Arbitration Center, Chugtai Plaza, 2nd Floor, AK Fazal-ul-Haq Road, Block A, Blue Area, G-6/3, Islamabad, Pakistan